



The most powerful CAM software ever.



Increase Your Productivity with a Software Maintenance Contract

A Software Maintenance Contract (SMC) from DP Technology Corp. (DP) extends your productivity and insures the value of your software investment. Join thousands of ESPRIT users worldwide who have chosen to make "The Right Choice" by renewing their SMC every year.

Don't miss out on valuable new Versions which provide the latest productivity enhancing tools and innovations in CAM technology. Take advantage of interim software releases, add-ins, post processors, macros, and supplemental documentation available via the ESPRITWeb. Maintain your access to our highly trained, knowledgeable Application Engineers for technical support via email or the telephone.

A summary of your SMC benefits is included below. You will find supporting details on the reverse of this sheet along with DP Support Center locations. For more information about a new SMC subscription or renewal, contact DP at 805 388 6000.

New Software Versions

Your active SMC entitles you to new product Versions as they become available, the timing of which varies depending upon the current product development cycle. Supplemental information about new product features and improvements is also included with each release. Customer feedback is particularly welcome at any stage of product development, and SMC subscribers are well positioned to reap the benefits in future Versions. In addition to new Versions of your licensed product, your SMC also entitles you to receive interim product releases and access to DP's on-line help center (ESPRITWeb) for downloads of service packs and patches.

Technical Support

Technical support is a benefit many SMC subscribers value. When you need assistance directly from DP, call the DP regional office nearest you. Your support request will be routed either to your requested engineer or, if he or she is not available, to another qualified individual. You need make only one phone call. Our direct support phone numbers are listed on the reverse.

On-line Help Center (ESPRITWeb)

Looking for round-the-clock access to support? Log-in at www.dptechnology.com/espritweb where you will find up-to-the-minute information on all DP products. Share your ideas or questions with the ESPRIT community in the discussion group. Search the technical bulletins, read the Frequently Asked Questions, or browse through the File Library for valuable data such as service packs, patches, post processors, macros, the latest data translators and add-ins. Only customers with active SMC accounts receive access to the ESPRITWeb.

Newsletter & Supplemental Documentation

ESPRIT de Corps, the official ESPRIT publication, is mailed twice a year to the ESPRIT community. It is also available as a downloadable .pdf file on ESPRITWeb. Each issue reviews current product developments, DP in the news, and CAM industry trends. As a bonus to SMC subscribers, each issue contains supplemental product documentation and tips and tricks for the current product version, all of which further enhance productivity for SMC subscribers.

Passion | Vision | Commitment | Power | Performance | Value



DP Technology Corp.

Software Maintenance Contract - Eligibility and Supplemental Information

All users are strongly encouraged to purchase and attend a training course for the software they have purchased. All users are responsible for having the basic minimum skill levels required to operate the DP software. In addition, it is the user's responsibility to be skilled in the use of and to have and maintain all computer hardware, operating systems and other software, including the specified version levels that are required to utilize the DP software. SMC and telephone technical support are not substitutes for these basic skills.

Included with the initial purchase of an ESPRIT license is free telephone support and access to DP's on-line help center (ESPRITWeb) for 90 days from the original shipment date. A user may purchase an SMC at any time if one was not ordered along with the initial software purchase. SMCs are annual agreements only. It is not necessary to wait until the complimentary initial

90-day telephone support period expires before purchasing an annual SMC. If an individual has more than one license of ESPRIT, an SMC must be purchased for each individual license.

DP does not offer software support or replacement media for out-of-date products/software. A DP product is considered to be out-of-date if it is more than one release version older than the most recent release of the same product. A user may update/upgrade out-of-date software at an additional charge and then be eligible for purchasing an SMC.

The purchase of SMC does not alter any of the terms or conditions contained in the documented License Agreement and copyright notifications contained in and displayed during the installation of the software. The end-user is strongly encouraged to read this displayed document carefully before accepting and continuing the installation.



The Right Choice

DP Support Centers

(email: support@dpotechnology.com)

All support calls are staffed by DP engineers, not a third party contractor. You get expert technical advice straight from the developer.

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